

FAQ's

Q: When will I receive my \$10 "thank you"?

A: In most cases you will receive your gift card quickly, however, it will depend on each friend's response. Please note that even for successful referrals it may take some time to receive your gift card. The reason for this may be that your friend may not come in for their appointment right away. The print out card will help us keep track. If your friend forgets the card, but mentions the card and the newsletter, they can fill out the same card for you at our office.

Q: What is included in a new patient dental check up?

A: The check up appointment should include a comprehensive new patient dental exam and any age and behavior appropriate x-rays.

Q: Is there a limit on the number of \$10 gift cards I may receive?

A: No, there is no limit, you may earn as many gift cards as you would like. We would be honored to treat all of your friends and family members with the same great care you have been receiving.

Q: In this referral program, can I earn a \$10 Chan Buck instead of a \$10 gift card to be used for my child's own dental care?

A: Yes, of course.

We really love your referrals! The greatest compliment that our patients can provide is by referring their friends and family to our dental office. We thank you very much for your continued confidence and support.